



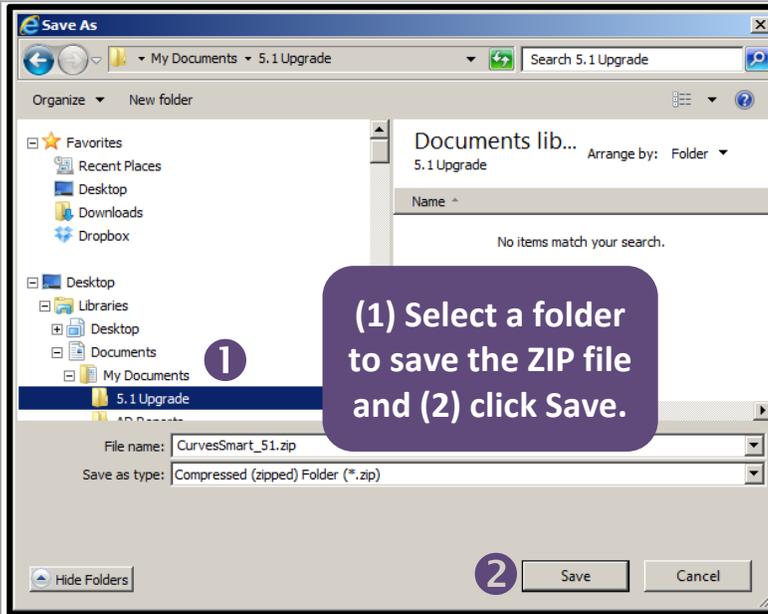
## Steps to Complete the CurvesSmart 5.1.0 Upgrade

Updated	1/29/14
	Print these instructions to refer to during the backup process
	<b>Requirements Before Starting</b> <ul style="list-style-type: none"><li>• You must be sitting at the CurvesSmart computer to complete these steps!</li><li>• You must be connected to the Internet</li><li>• Close all Open Programs other than the Email you received from Curves International.</li><li>• Disable anti-virus software.</li></ul>
	<b>Estimated Time to Complete:</b> 30 minutes assuming you have completed the "Get Ready for CurvesSmart 5.1.0" steps.
	<b>INSTALLATION STEPS</b> <p>Follow these next steps to go through the process of unzipping the file, downloading the file and completing the installation process.</p>
<b>Step 1.</b> Click the link	<b>STEP 4: PERFORM THE UPGRADE</b> <ol style="list-style-type: none"><li>1. Make sure you are sitting at the CurvesSmart computer!</li><li>2. Close all programs that are currently running</li><li>3. Click this link to download the update installer: <a href="http://curves.gravlab.net/00_34/Curve_Smart/CurveSmart.zip">http://curves.gravlab.net/00_34/Curve_Smart/CurveSmart.zip</a></li><li>4. Follow the steps in the document titled "Steps to Complete the 5.1.0 upgrade."</li></ol> 
<b>Step 2.</b> Select Save As	 <p>The screenshot shows a Windows Internet Explorer dialog box titled "What do you want to do with CurvesSmart_51.zip?". It displays the file size as 502 MB and the source as curves.gravlab.net. There are three options: "Open", "Save", and "Save as". The "Save as" option is selected, and a callout box with the word "Click" points to it.</p>



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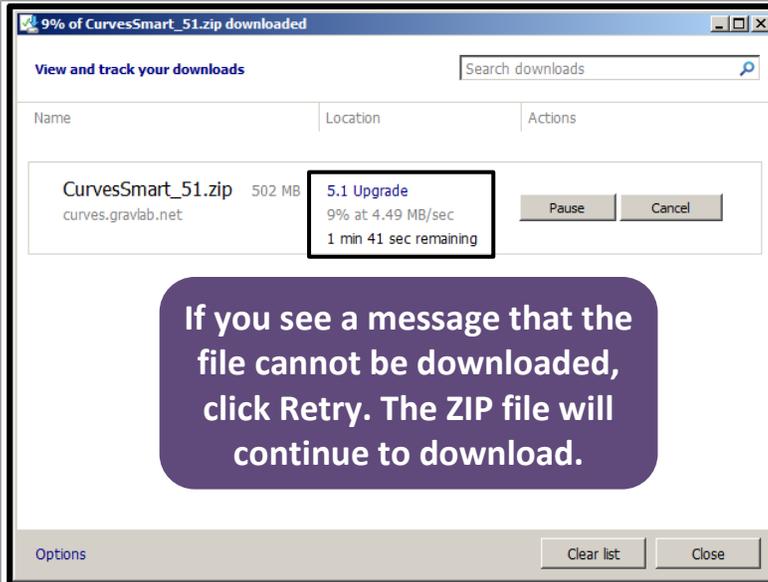
### Step 3. Select a Location



Remember the location you saved the ZIP file because you'll need to return to this location.

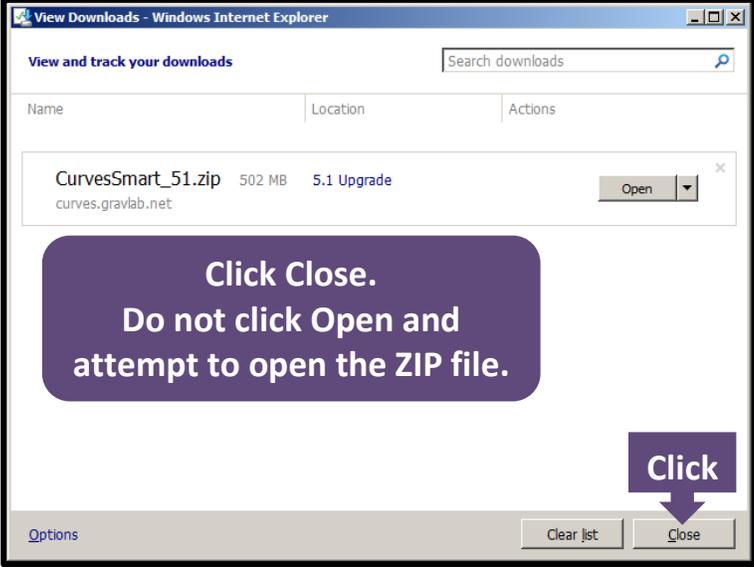
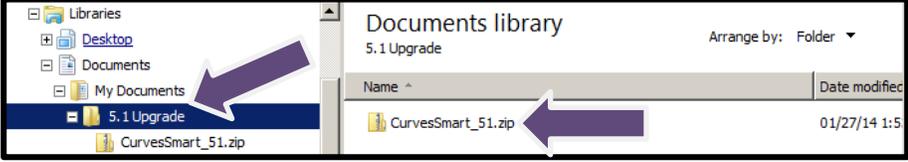
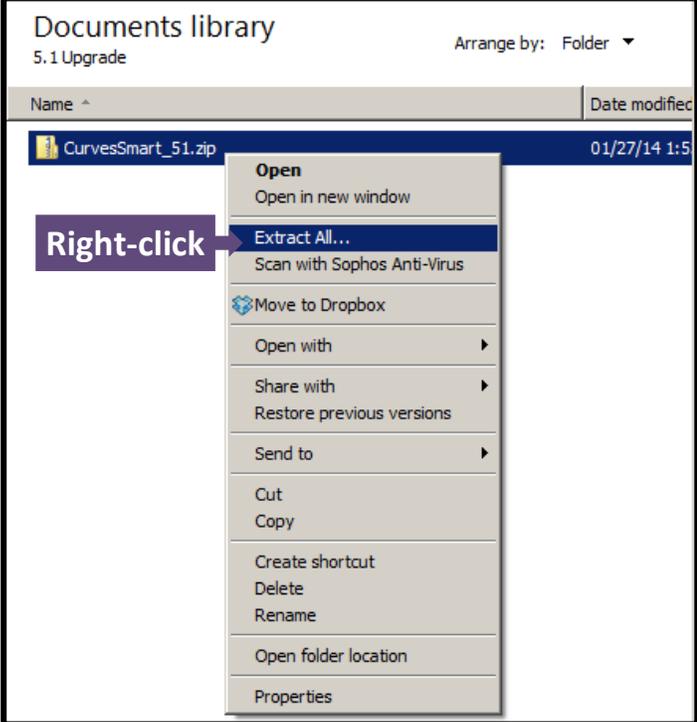


Not all computers download ZIP files the same way. If you do not see the following screens, go to Step 5. to continue to the process.



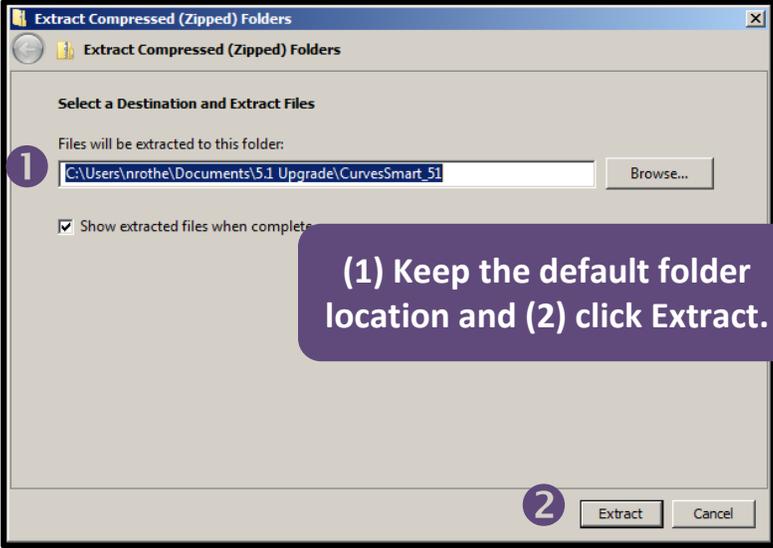
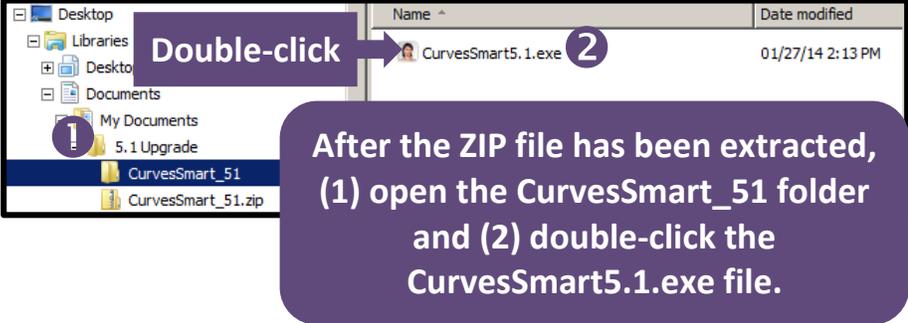


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<p><b>Step 4.</b> <b>Close the download</b></p>	
<p><b>Step 5.</b> <b>Return to the download location</b></p>	
<p><b>Step 6.</b> <b>Select Extract All</b></p>	

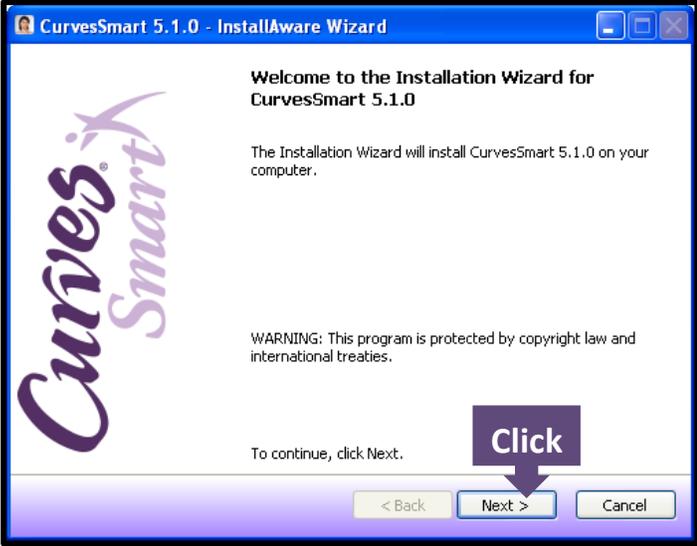


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<p><b>Step 7.</b> <b>Extract the ZIP file</b></p>	 <p>(1) Keep the default folder location and (2) click Extract.</p>
<p><b>Step 8.</b> <b>Double-click CurvesSmart EXE</b></p>	 <p>Double-click</p> <p>After the ZIP file has been extracted, (1) open the CurvesSmart_51 folder and (2) double-click the CurvesSmart5.1.exe file.</p>
<p><b>Step 9.</b> <b>Run Application</b></p>	 <p>Click</p> <p>When the Open File – Security Warning dialog box displays, click Run.</p>
	<p><b>NOTE:</b> Depending on your browser settings, always select YES to options to accept security warning and proceed with the download.</p>



## Steps to Complete the CurvesSmart 5.1.0 Upgrade

	<p>The Installation Wizard begins for the 5.1.0 Upgrade.</p> 
<p><b>Step 10. Begin the Installation Wizard</b></p>	
	



## Steps to Complete the CurvesSmart 5.1.0 Upgrade



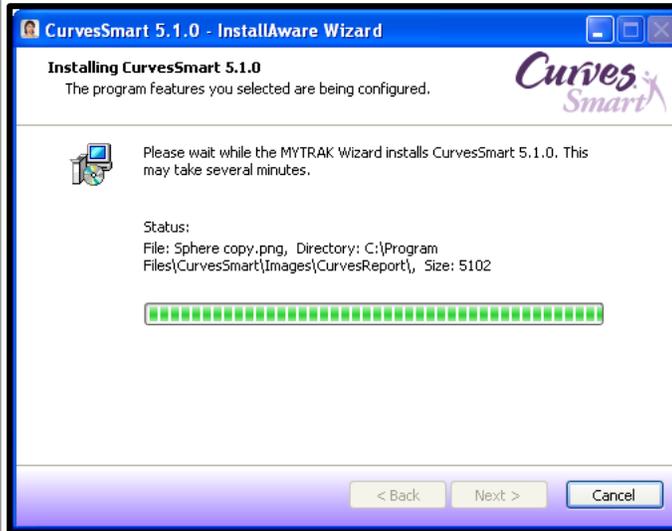
**NOTE:** You must be connected to the Internet. If you see this dialog box, connect to the Internet before proceeding.



**NOTE:** Your franchise number must be entered correctly to continue with the installation. If you see this dialog box, click **OK** and return to the document titled “Steps to Get Ready for the 5.1.0 CurvesSmart Upgrade” to learn how to enter your correct Franchise Number.



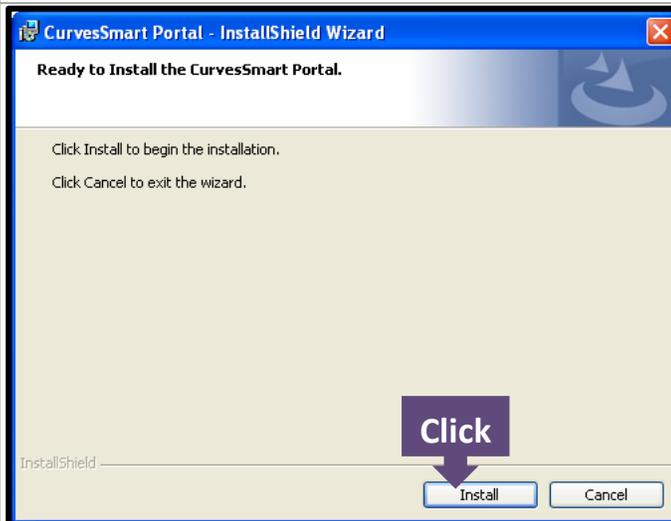
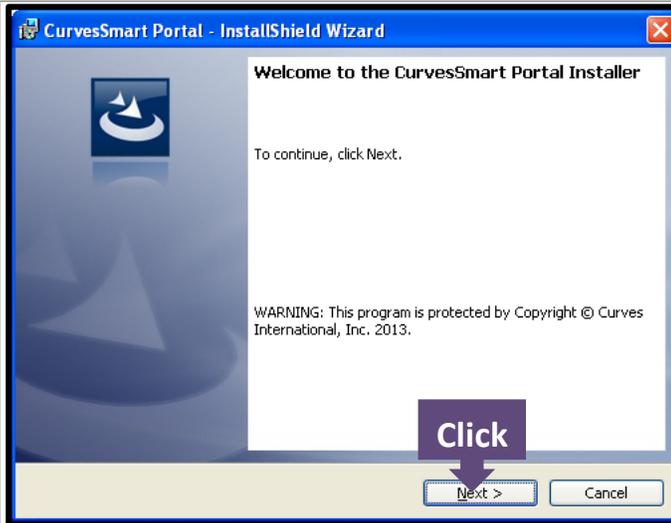
The installation process continues.





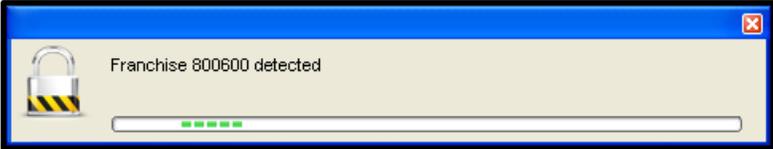
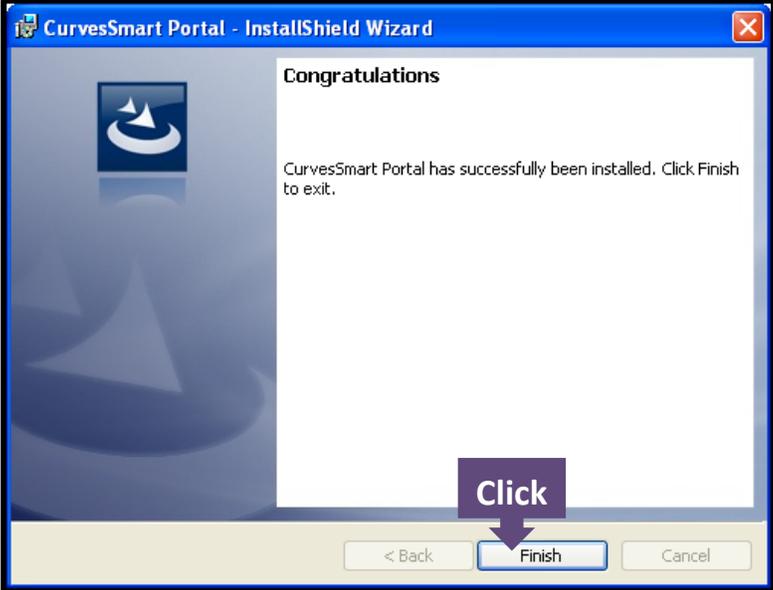
## Steps to Complete the CurvesSmart 5.1.0 Upgrade

### Step 11. Continue the Portal Installation Wizard



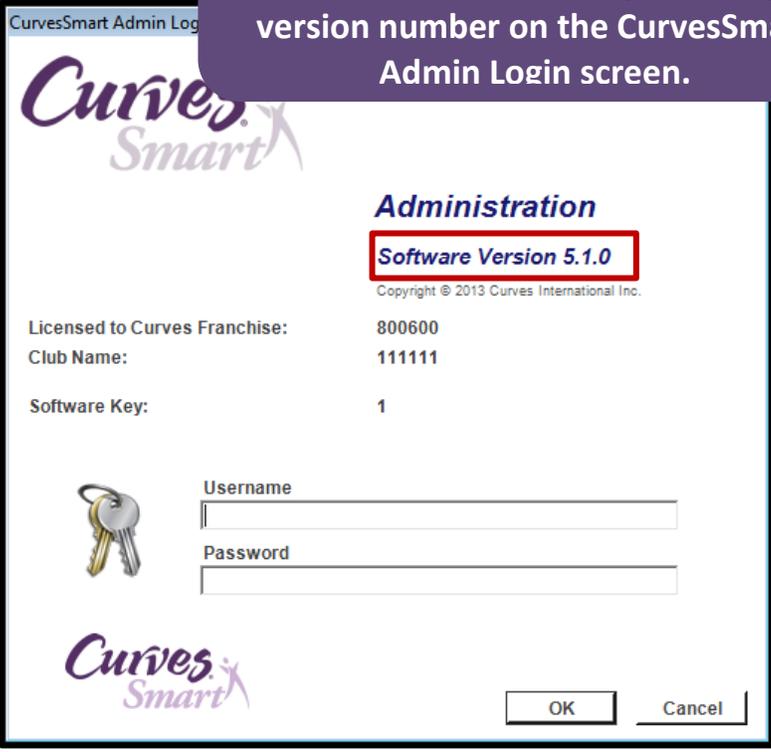


## Steps to Complete the CurvesSmart 5.1.0 Upgrade

	<p>The wizard begins to verify each installation component.</p> 
	<p>The wizard verifies your Franchise number.</p> 
<p><b>Step 12. Finish</b></p>	



## Steps to Complete the CurvesSmart 5.1.0 Upgrade

<p><b>Step 13.</b> <b>Verify Version</b></p>	 <p>After successfully completing the upgrade, double-click the CurvesSmart Admin icon on the desktop to verify the version number on the CurvesSmart Admin Login screen.</p>  <p>The screenshot shows the CurvesSmart Admin Login screen. At the top, it says 'CurvesSmart Admin Log'. Below that is the Curves Smart logo. The main heading is 'Administration'. Underneath, 'Software Version 5.1.0' is highlighted with a red box. Below this, it says 'Copyright © 2013 Curves International Inc.'. There are three lines of information: 'Licensed to Curves Franchise: 800600', 'Club Name: 111111', and 'Software Key: 1'. At the bottom, there are fields for 'Username' and 'Password', each with a key icon to the left. At the very bottom, there are 'OK' and 'Cancel' buttons.</p>
	<p><b>You can now re-enable the Anti-Virus software on your computer.</b></p>
	<p><b>CurvesSmart Customer Care</b></p> <ul style="list-style-type: none"><li>• (US) 1-877-673-3144, Option 5</li><li>• (CA) 1-877-673-3145, Option 5</li></ul>
<p><b>KIOSK MESSAGES</b></p>	<p>After successfully installing the 5.1 upgrade, each member's CurvesSmart account must be matched with their Curves OS account. This match will occur when a member keys in or out of the kiosk. Once they are paired with Curves OS they will not have to do it again. If the two accounts are not matched, CurvesSmart cannot send their workout information to Curves.com.</p> <p>Print the document titled "Messages After the CurvesSmart Upgrade" and leaves it at the CurvesSmart Kiosk. Use this document as a reference as members begin to use the kiosk after the upgrade.</p>